#### Etecsa

Category: Communications

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### Services:

# To companies

- Sale of telephone equipment and accessories for data and complaints.
- Transfer of premises, complaints, requests for additional registrations (extension), email, internet.

# Residential:

- Marketing of recharge coupons in MN and CUC
- Transfer
- change of location
- additional discharge (extension)
- automatic alarm clock, electronic padlock
- mixed rate with international departure,
- Internet,
- nauta home
- attention to complaints,
- line replacement,
- commercialization of new telephone services
- Change of number

# Documents:

- Nauta home: owner with identity card
- Marketing of new services: owner with identity card
- Opening of national and international account: owner with identity card
- Repositioning lines: owner with identity card
- Request for change of location or change of phone: owner with identity card
- Transfer: card with updated address change and home ownership
- Death: death certificate

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